

Chief's Staff Report for March, 2007

Calls for Service – February 2007

Entity	EMS Calls	Fire Calls	Other	Average Response Time
Argyle	8	13	0	4.25
Bartonville	4	4	0	5.75
Copper Canyon	8	4	0	6.00
Corral City	1	0	0	2.50
Lantana	2	3	0	7.00
North Lake	2	9	0	7.25
Denton County	6	7	0	7.75
Total Calls	31	40	0	7.00

The statistics listed above do not include calls that were disregarded while in route. The above response time is from the time of call to the time the first unit arrives.

Staff Activity

Entity	Total Calls	Average Time per Call	Average Responding	Total Hours
Argyle	21	2.15	9	546.75
Bartonville	8	2.15	9	243.00
Copper Canyon	12	2.75	7	77.00
Corral City	1	1.75	6	21.00
Lantana	5	2.50	9	225.00
North Lake	11	1.75	8	28.00
Denton County	13	2.25	9	263.25
Totals	71	2.23	9	1333.00

Call Volume

The District additionally received mutual aid 5 times and provided mutual aid 7 times in the month of February.

Comparing the 2006 call volume of 64 to the February 2007 call volume of 78, we see an increase of 14 calls, an 18% increase.

All calls have been answered within our average response times, and all medical calls were answered with advanced life support capabilities.

Total number of patients transported to the hospital in February was 23, 63% of all EMS patient contacts resulted in transport.

Disposition	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Encounters	31	36										
Transports	15 48%	23 63%										
Refusals	16 52%	13 33%										

Denton County Emergency Services District #1 (ESD) Update

We are continuing the process to determine the actual appraised value of the property included within the boundaries of the Emergency Services District, and to date, all land parcels within the district have been identified. The appraisal district has assigned the tax code as F02.

To reduce the tax burden on individual property owners within the district as much as possible, we are now reviewing the inclusion of property within the ESD other than real property. The following assets will also be included in the overall appraised value number:

- Power transfer lines passing through the District
- Natural Gas transfer lines passing through the District
- Mineral revenues within the District
- Pipelines passing through the District
- Utility service provider equipment within the district
- Personal Property used for business within the District

Inspections

We continue to conduct building inspections of business located within the fire district. We are on schedule to meet our goal of conducting an initial fire inspection for all public buildings, including businesses, within the fire district by February 2007. To date, all building owners have been cooperative and understand the purpose of the inspection process.

The District continues to provide residential fire safety inspections at any citizen's request. To schedule an inspection at a time convenient to you, please call the station at (940) 464 7102.

Ambulance Service

As reported last month we exceed the required level of service as required by Texas Health services formerly called Texas Department of Health.

I received several inquires from recent patients in which we provided transport to the hospital regarding billing for our transport services. The question is asked "why I have not received a bill for your services".

In January 2006 the board of directors for the fire district voted and approved we would only bill insurance companies and not the citizens of the district. Citizens living within the fire district should not receive a bill and should contact the Fire District if they do.

Once we transport a patient to the hospital their insurance information is forwarded to our billing service which is responsible for billing your insurance company only. They are also responsible to assure our citizens do not receive a bill for our services. The billing service will bill not only your primary health insurance they will bill any supplemental polices you may have.

It is our hope that you will never need our ambulance service, however be assured if you do you will receive the best care possible and not be burdened with a high ambulance bill.

Calls By Time of Day

The chart below illustrates what time of day medical calls were received in the year 2006.

CALLS BY TIME OF DAY													
Time	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOT
0600-1159	1 7%	3 12%	9 31%	5 13%	5 19%	12 44%	6 21%	10 37%	5 17%	13 31%	22 44%	8 25%	99 27%
1200-1759	10 71%	6 24%	9 31%	24 66%	9 34%	8 29%	8 28%	4 14%	15 53%	8 19%	16 32%	11 35%	128 35%
1800-2359	1 7%	9 36%	9 31%	5 13%	8 30%	5 18%	8 28%	8 29%	6 21%	17 41%	10 20%	11 35%	97 26%
0000-0559	2 14%	7 28%	2 6%	2 5%	4 15%	2 7%	6 21%	5 18%	2 7%	3 7%	1 2%	1 3%	37 10%

Response Times

The chart illustrates response times as well as time to the hospital and time on scene as well as transport time. The information below is very important we review the times on a monthly basis to assure we are staying within times needed to provide the best outcome for our patients. One of our service standards is to provide an MICU to every medical call within 8 minutes; the chart allows us to see how we are doing.

We also look at on scene time, transport time and overall call time.

RESPONSE TIMES PER MONTH (minutes)													
Unit Status	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	AVG
Dispatch - Location	6	9	7	6	8	7	7	8	8	7	8	9	8
Location - To Hospital	27	25	22	23	24	17	24	23	20	18	22	29	22
To Hospital - At Hospital	19	14	16	14	18	16	12	14	14	15	14	17	15
At Hospital - In Service	25	20	26	19	17	18	18	20	21	19	19	19	20
Location - At Hospital	40	37	37	35	40	37	36	38	34	32	37	37	36
Dispatch - At Hospital	46	46	45	42	49	44	43	46	41	40	45	46	44
Dispatch - In Service	60	60	48	61	58	45	52	55	54	50	56	59	54

Future Station Locations

The Copper Canyon/ Lantana station remains a high priority with the AVFD Board of Directors. The station will be centrally located on Copper Canyon Rd. allowing access to the Copper Canyon area as well as the Lantana and Bartonville. Budgeting is underway to ensure that additional staffing and equipment funds will be available to utilize the new station effectively, in a timely manner once constructed.

The Copper Canyon/ Lantana station will replace the current one bay station located in Copper Canyon. This station will be staffed 24 hrs a day, with paid as well as volunteer members. The minimum staffing will included 2 paramedics 24 hrs a day.

This will bring us to 2 staffed stations, station 511 in Argyle and the new station 513 located on Copper Canyon Rd.

Recently I evaluated the percentage of calls answered on the east side of fm 1830 comparing the past 2 years. FM 1830 is the center line within the district and allows for an easy dividing line for the district.

In the years 2004-2005 31% of all calls were on the east side of 1830, 2005-2006 this number has increased to 48% with new construction continuing the number of calls for service will continue to increase.

KnowWhat2Do

In case of emergency, KnowWhat2Do! We face many potential hazards here in North Central Texas, and there are many skilled and caring emergency professionals ready to help if and when disaster strikes. But you are your own best protection. The KnowWhat2Do Web site, developed through the collaboration of our North Central Texas regional governments, will teach you how to Think, Prepare and Act to protect your personal safety and the safety of those around you

This website <http://www.knowwhat2do.com> is full of important information, with sever weather season just around the corner I urge each to visit the site.

This site contains a lot more information than just severe weather it also includes other threats we could face in the North Texas Region.

FEMA Grant

As recently announced in the Denton Record Chronicle we have received our FEMA Grant, application for this grant was submitted in March 2006.

Total grant is 128,575.00; the grant was for the following.

Portable Radios
Mobile Radio
Bunker Pants & Coat
Boots
Helmets
Hoods
Washer Extractor
SCBA packs (self contained breathing apparatus)
SCBA Bottles

Special thanks to Ande Mosher for assistance with the grant she did a wonderful job writing the narrative as well as researching the requirements of the grant to assure our best possible chance.

Respectfully,

Mac Hohenberger
Fire Chief
Argyle Volunteer Fire District